



# Social Compliance Services by Control Union

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# SOCIAL COMPLIANCE SERVICES BY CONTROL UNION



Control Union is an independent international audit, inspection, and certification body. We are a full member of the Association of Professional Social Compliance Auditors (APSCA) and the Associate Audit Company of Sedex(AAG) which officially approved to conduct of SMETA and SVA (SEDEX Virtual Audit). Our activities are internationally recognized by many industries, organizations, and multinational companies such as Unilever, NESTLE, PepsiCo, Cargill, and Coca-Cola. Other than SMETA, we conduct Coca-Cola SGP, SLCP (Social & Labour Convergence Program), ETI (Ethical Trading Initiative), Fair Trade USA, Fair TSA (Fair Trade Sustainable Alliance), CUFC (Control Union Fair Choice), and URSA (Understanding Responsible Sourcing Audit) for Unilever suppliers. With offices in over 70 countries, our local auditors specialized in the complex issues related to social compliance, with an in-depth knowledge of local social conditions, the applicable laws and regulations, and standard industry practices

# Key Highlights



## 1. APSCA Full Membership

Recognized as an APSCA Full Member, ensuring adherence to global ethical auditing standards and professional excellence.

## 2. Local Qualified Staff for Audits

A team of locally qualified auditors available for both **Social Compliance** and **Fair Trade Certifications**, reducing reliance on external resources.

## 3. Local Qualified Staff for Technical Reviews & Certification Services

Capable of conducting **technical reviews** and **certification services** locally, minimizing dependency on regional or global offices.

## 4. Scheme Manager Availability

A **dedicated Scheme Manager** available for direct engagement with scheme owners, ensuring efficient communication and decision-making.

## 5. Group Social Compliance Core Team Deputy Chair

Holds a leadership role in the group level **Social Compliance Core Team**, contributing to corporate decision-making at a strategic level.

## 6. Brand Approvals

Successfully secured approvals from leading **brands**, reinforcing credibility and trust in certification and compliance services.

# Basic Principles



## Employment is freely chosen

Slavery and bonded labour are totally unacceptable. Almost 21 million people are victims of forced labour.



## Freedom of association and the right to collective bargaining are respected

Tens of thousands of workers lose their jobs every year for attempting to form or join a trade union or improve working conditions. Some even lose their lives.



## Working conditions are safe and hygienic

An estimated 2.3 million people die every year from work-related accidents and diseases.



# Basic Principles



## Child labour shall not be used

168 million children work to support their families, missing out on education and often damaging their health. This reinforces the cycle of poverty.



## Living wages are paid

Roughly half the world's population still lives on two dollars a day. If people can't feed their families on an adult's wage, they may send their children to work.



## Working hours are not excessive

Long working hours are the norm for most of the world's workers. This damages people's health and undermines family life.



# Basic Principles



## No discrimination is practised

Women and certain minorities are often confined to the lowest-paid jobs with no access to training or promotion.



## Regular employment is provided

Most workers can be laid off when it suits the employer. This fuels poverty and insecurity and drives down wages.



## No harsh or inhumane treatment is allowed

Few workers have protection against physical, verbal or sexual abuse in the workplace.



The Sedex logo, consisting of the word 'Sedex' in a bold, black, sans-serif font with a red circular dot above the 'x'.

**Sedex** | Affiliate Audit  
Company

The SMETA logo, featuring the word 'SMETA' in a bold, black, sans-serif font with three colored circles (grey, black, red) to its right.

**SMETA**

The Sedex Virtual Assessment logo, featuring the Sedex logo and the text 'Virtual Assessment' below it.

**Sedex**  
Virtual Assessment

The Social & Labor Convergence logo, featuring the text 'SOCIAL & LABOR CONVERGENCE' in black and red, with a stylized graphic of three interlocking lines to the right.

**SOCIAL & LABOR  
CONVERGENCE**

The Ethical Trading Initiative logo, featuring a stylized white 'E' and 'I' intertwined within an orange circle.

**Ethical  
Trading  
Initiative**

For more information,  
please visit our website.

