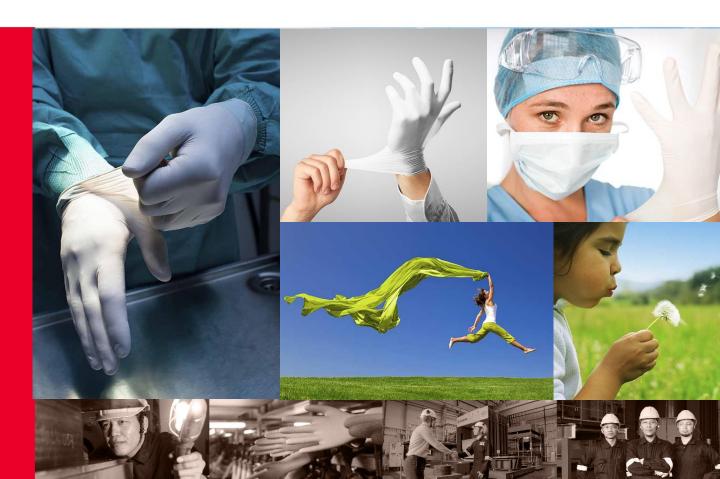


**STRETCHING LIMITS • SINCE 1979** 

## KOSSAN's Social Compliance Journey

CORPORATE SUSTAINABILITY & GOVERNANCE 17 FEB 2025



# SOCIAL COMPLIANCE AUDIT AS A COMPULSORY REQUIREMENT

"NEW ISO" for the company

### <u>2016</u>

- A huge increase in demand by customers for Social Compliance standards to be implemented within KOSSAN's operations
- The Social Compliance unit was created within the Corporate Sustainability department to specifically look into and address these demands
- Research on Social Compliance audits led to discovery of WRAP certification but there was no demand by customers for WRAP certification at that time

#### <u>2017 - 2018</u>

 Started internally by enhancing and improving KOSSAN's Social Management System (SMS) and internal audit mechanism by incorporating more due diligence checks on social compliance and human rights requirements – according to ILO standards

#### <u>2019</u>

Customer demand for WRAP certification started to build and KOSSAN began preparations for WRAP certification audits



## **STARTING OUR WRAP JOURNEY**

Timeline 1/2

### 2019

■ Started learning about WRAP requirements.

Arranged for plants to register on the WRAP platform.

■ Conducted Group Workshops for Self-Assessment review and discussion.

Revision of internal Social Management System (SMS) to align with WRAP requirements.



WRAP

<u>2020</u>

Continuous improvement on Social Management System.

- Expanded the Social Compliance Team with
- team members who have
- experience and
- knowledge on WRAP to
- FOR prepare for audits.

Identified a suitable **PREPARATION** plant and prepared them to be the first to undergo

WRAP certification audit



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Social Audit

Ideal Quality Sdn Bhd (IQ2) became the 1<sup>st</sup> KOSSAN plant to undergo a WRAP certification audit on 9 & 10 March 2021 – and achieved GOLD certification until September 2022. Also became the FIRST GLOVE PLANT IN MALAYSIA to do so.

Another 3 plants were identified to undergo WRAP certification audit and preparations were taken.

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## **STARTING OUR WRAP JOURNEY**

Timeline 2/2

### <u>2022</u>

All 8 KOSSAN Glove plants successfully completed their WRAP certification audit and obtained GOLD certification.

#### KOSSAN STRETCHING LIMITS • SINCE 197

CERTIFICATION

FULL

### <u>2023</u>

Continued the renewal audit for all plants, and improving the system through non-compliances received during audits, as well as feedback from

ш auditors

CONTINUOU

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- Maintained GOLD certificates for all plants
- More customers started
- to accept WRAP
- certifications and even
- Σ recognized by RBA.

Visit from WRAP Representative (Mr Khoa) and discussion on implementing ILO **Statement Letter** 

### <u>2024</u>

Social Audit

MILESTONE

2

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■ KOSSAN employees (especially from Social Compliance team and plant personnel) attended WRAP trainings to keep up to date on WRAP standards

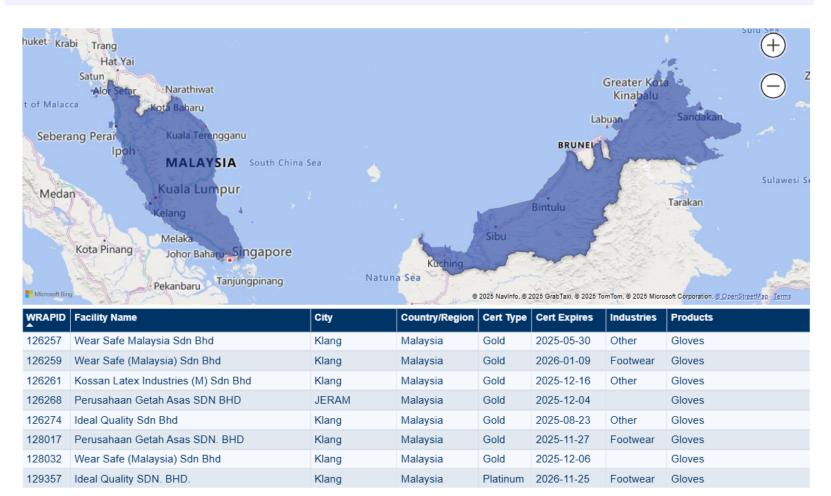
Ideal Quality Sdn bhd (IQ3) became the 1<sup>st</sup> KOSSAN plant to achieve **PLATINUM** status in Malaysia

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## **8 KOSSAN PLANTS WRAP CERTIFIED**



**Facilities and monitors** 





## WHAT NEXT FOR KOSSAN?

Continue stretching limits

#### 2025 and beyond

- More KOSSAN plants to be **PLATINUM** certified
- To get more customers to recognize and accept WRAP certification
- To get more companies across KOSSAN's supply chain to be WRAP certified or at least obtain WRAP standards
- Continuous improvement on social standards across KOSSAN's entire supply chain







## THANK YOU

